



737 West Childs Avenue, Merced, CA 95341 (Corporate Office)  
2926 G Street, Suite 201, Merced, CA 95340 (Administrative Office)  
209-722-GVHC | [gvhc.org](http://gvhc.org)

## PRESS RELEASE

### For Immediate Release

4/19/2024

Contact:  
Amy Collier Carroll  
Golden Valley Health Centers  
(209)385-5452  
[acarroll@gvhc.org](mailto:acarroll@gvhc.org)

### Enhanced Care Management Offered by Golden Valley Health Centers

Through a grant from DHCS, in partnership with Central California Alliance for Health (the Alliance), Golden Valley Health Centers (GVHC) is implementing a program called "Enhanced Care Management" or "ECM." This is a new program that will help complex needs patients live healthier lives and avoid higher, more costly care.

Enhanced Care Management is a statewide Medi-Cal benefit available to select members with complex needs. Enrolled members receive comprehensive care management from a single lead care manager who coordinates all their health and health-related care, including physical, mental health, and dental care, as well as social services.

"This program makes it easier for people to get the right care at the right time, in the right setting," said Dr. Elaine Soriano, Regional Medical Director of Golden Valley Health Centers. "We want our patients to receive comprehensive care that goes beyond the provider's office or hospital."

ECM addresses the clinical and non-clinical necessities of the highest-need Medi-Cal members by building trusting relationships and providing intensive coordination of health and health-related services. The Care Coordination Team can meet ECM members where they are, this may mean on the street, in a shelter, in their provider's office, or at home. Through this program, staff will connect members to community support services that can help patients get access to nutritious food, safe housing, public subsidies, or whatever services are required to complement the care they receive by Golden Valley Health Centers. As part of a Population Health Management program within CalAIM, ECM focuses on special patient populations and helps select Medi-Cal patients avoid the challenge of engaging with multiple delivery systems for care and services.

"As the locally managed Medi-Cal health plan for Merced County residents, we are committed to ensuring our members receive enhanced care services at a time and place where they need it most,"

[Recipient: FN / LN]

4/19/2024

2

said Michael Schrader, Chief Executive Officer of the Alliance. “Partnering with Golden Valley Health Centers allows us to better serve our members’ health needs so they can become their healthiest selves.”

The Enhanced Care Management program launched in Merced County this month. GVHC and the Alliance estimate that thousands of patients across the Central Valley will be eligible for the new Medi-Cal service.

#### *About Golden Valley Health Centers*

*As a Federally Qualified Health Center, the mission of Golden Valley Health Centers is to provide access to high-quality health care for all, serving with dignity, respect and compassion. Golden Valley Health Centers operates 45 clinics across Merced, Stanislaus and San Joaquin Counties, providing healthcare services to 145,000 diverse patient populations since 1972. For more information, visit [gvhc.org](http://gvhc.org)*

#### *About Central California Alliance for Health*

*Central California Alliance for Health (the Alliance) is a regional Medi-Cal managed care health plan, established in 1996 to improve access to health care for over 428,000 members in Merced, Monterey and Santa Cruz counties. Beginning January 1, 2024, the Alliance will also serve the counties of Mariposa and San Benito. Using the state’s County Organized Health System (COHS) model, the Alliance delivers innovative community-based health care services by connecting members with providers that deliver timely services and care, focused on prevention, early detection and effective treatment. As the Alliance vision is one of “healthy people, healthy communities,” the Alliance remains focused on efforts to improve access to quality health care for its members. For more information, visit [www.thealliance.health](http://www.thealliance.health).*

####